User Stories

Following is a list of User Stories, potential use cases for our application

1. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to change information on his account information <change email, change password> from his <iOS device, Android device>.

2. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to see his <latest, past> invoice for his account from his <iOS device, Android device>.

3. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to see a summary of his service for his account from his <iOS device, Android device>.

4. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to see current balance for his account from his <iOS device, Android device>.

5. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to make a payment on his balance for his account from his <iOS device, Android device>.

6. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to set up recurring payments for his account from his <iOS device, Android device>.

7. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to see a history of his payments for his account from his <iOS device, Android device>.

8. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to see a summary of his usage for this month on for his plan from his <iOS device, Android device>. Bob wants to see the data, minutes, and text messages that he has used up from his monthly quota.

9. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to submit a trouble ticket because <Innovative Systems product> of his is broken, and he wants to do it from his <iOS device, Android device>.

10. Bob has an account with a telecom that uses Innovative Systems products. Bob wants to get contact information for the support for his company from his <iOS device, Android device>.

11. Greg owns a telecom that uses Innovative Systems products. Greg wants his customers to see a banner that displays his telecom’s name on the mobile apps they use to check their account information.